## Terms and conditions for online courses

- Online courses and workshops are conducted via Zoom. Participants are encouraged to sit at a piano or keyboard if possible, with their camera showing their face and hands. Pianists can mute when they wish in order to try out ideas at the piano. Please use the Original sound option.
- The meeting is kept open during breaks so that participants can chat if they wish.
- Payment in full is requested at the time of booking. Cancellation made at least four weeks before the start of the course will receive a 50% refund. There will be no refund due for cancellations made within 28 days of the beginning of the course.
- If a pianist is unable to participate owing to ill-health, a recording of the session will be sent out.